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An Empowering Approach To Managing Social Service Organizations



Synopsis

Presenting an empowerment-oriented management approach, this ground-breaking how-to guide covers the most recent innovations and current theories you need to create a successful social service organization. This all-in-one guide to service organization management best practices will help you gain the skills you need to effectively lead and empower your staff. Expert authors provide a comprehensive approach and tackle every important issue related to this complex management field including: Values and ethics Organizational structure Diverse clientele and access to services Barriers to service delivery Cultural competency Fight for social justice Financial resource management Evaluating program outcomes Control of the external environment A must-have reference, *An Empowering Approach to Managing Social Service Organizations* will help practicing professionals and students on the cusp of leadership improve service delivery to clients, make improvements in workplace conditions, acquire critical resources and retain the leadership power needed to survive in a turbulent social, political and economic environment.

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Customer Reviews

Good book, I am glad it is used in my social work class because I would not have purchased it otherwise but it is one that I will most likely keep even after the class is over.

I am a first year MSW student. We had to read this book for class and I have so far enjoyed the text. Sometimes, however, it can be really theoretical and jargon-y.

Product was as described, very happy with purchase. Will buy again from seller. Book was new as described and has been useful for class work.

Love this book. Great for social workers who are interested in learning organizational mgmt

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